

Teaching and Learning During Covid-19

Highlights from the student and faculty
surveys on Fall 2020 experiences



***Goal:* To understand student and faculty experiences from Fall 2020; plan for Fall 2021 and beyond**

Responses:

Students: N = 855 (~ 10% response rate)

Faculty: N = 219 (~ 23% response rate)

Surveys were distributed during middle two weeks of February 2021, using Qualtrics

Good news: alignment

“I would prefer to take/teach a course in person in the future.”

Students: 75% strongly or somewhat agree

Faculty: 71% strongly or somewhat agree

“I would prefer to take/teach a course online in the future.”

**Students: 35% strongly/somewhat agree
49% strongly/somewhat disagree**

**Faculty: 41% strongly/somewhat agree
36% strongly/somewhat disagree**

“How has your perception about online teaching/learning shifted since the start of Covid-19?”

**Students: 29% more favorable
43% less favorable**

**Faculty: 45% more favorable
17% less favorable**

“I would prefer to take/teach a course that is hybrid/mixed modality in the future.”

**Students: 51% strongly/somewhat agree;
29% strongly/somewhat disagree**

**Faculty: 47% strongly/somewhat agree;
29% strongly/somewhat disagree**

“What resources did you utilize to support your learning?” (*Students*)

Academic Advising: 37%

CaTS Help Desk: 26%

Academic Success Centers: 16%

Counseling and Wellness: 8%

Office of Disability Services: 7%

Other key findings

Similar *concerns* were reported on both student and faculty surveys:

Engagement

Communication

Work/life balance

- **Set time is preferred by many**
- **We need increased attention to engagement tools**
- **Demand for hybrid teaching and learning is likely to increase**

Platforms

Collaborate Ultra (~ 50%)

WebEx (~ 27%)

Zoom (~15%)

Next Steps

CTL planning 4-part series about hybrid teaching:

- 1. (May): Tips and Sips informal discussion;
“What does hybrid teaching look like at WSU?”**
- 2. (Summer): Pedagogy (CTL) and technology workshops (CaTS)**
- 3. (early Fall): Panel and possible hybrid summit**
- 4. (Fall): Hybrid teaching and learning community to continue discussions and support**

Sharing results

Results have been reviewed by the Survey Working Group, CTL staff, and discussed with the Academic Return Subcommittee (Return to Campus Cmte);

Also shared with the Council of Deans, Student Government Association and Faculty Senate.