

Supporting Student Success via Remote Delivery

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Student Success



Division of Student Success by the numbers

65 staff members working remotely since March 18

- Academic Advising: all 34 staff
- Career Services: all 15 staff
- Academic Support: all 6 staff (& 164 student staff)
- First-year Experience: all 3 staff
- Foundation Studies: all 4 staff & faculty
- Division Office: all 3 staff



Academic Advising

- Met with **2,166 students** via phone and WebEx
- 50% increase in email advising



Career Services

- Called over 1,100 graduating seniors and facilitated follow-up for job search and graduate school advising
- Saw over 400 students remotely via WebEx or phone
- Job postings are up nearly 60% from the previous five-week period
- "Educators of Tomorrow" career fair originally scheduled for April, will go virtual from May 4 through May 12.
 - Collaboration with Cedarville, Central State, and Wittenberg

Student Employment

- About 60% (536 of 897) of student employees continued working remotely
- CARES Act provides for compensation of Federal Work Study (FWS) students who were unable to work (which represents about 10% of the student employees)



Academic Support

(Tutoring Services, Math Learning Center, University Writing Center)

164 student peers in the Academic Success Centers have continued to provide

- tutoring
- supplemental instruction
- student coaching
- math tutoring
- writing coaching

Serving **1,336 students**



Academic Support

(Tutoring Services, Math Learning Center, University Writing Center)

 Nearly 75% of the students receiving tutoring services said they preferred face-toface tutoring over on-line

I felt that my online sessions gave me support that was/is 51 responses

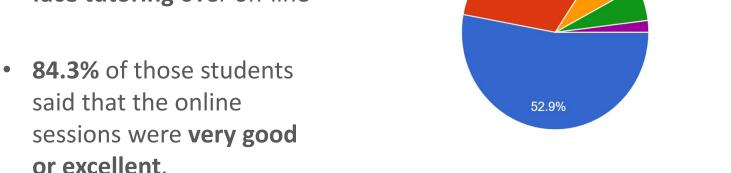
31.4%

Excellent

Very good

Adequate

Fair Poor



Placement Testing

Math Placement Test moved remote, using locked down browser & video camera to proctor



Week of	# Students taking MPT
February 17	7
February 24	23
March 2	10
March 9	18
March 16	0
March 23	0
March 30	13
April 6	20
April 13	19

Orientation

Orientation program being developed for remote delivery experience

- Weekly starting May 27, 200 in cohorts of 200 per week
- 12 orientation **peer mentors** to serve as "on-line concierge"



registrants as of April 27, 2020

Date	# of students registered
May 27	149
June 3	146
June 10	26
June 17	19
June 24	6
July 8	42
July 15	5
TOTAL	393

Campus Completion Plan

Updated plan was due June 1, 2020

• **New due date** will be December 1, 2020 or 90-days after Governor's state of emergency is lifted, whichever comes first



Thank you!

