

Total Responses
Campus
Wright State University
Fall 2018
599 / 3.43
Total Responses/Overall Residential Score/Overall Retail Score
Satisfaction Scale

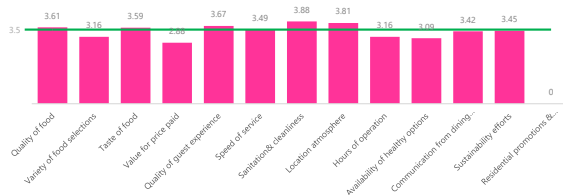
Very Satisfied: 4.5 - 5.0 | Satisfied: 3.5 - 4.4 | Neither: 3.0 - 3.4 | Dissatisfied: 2.0 - 2.9 | Very Dissatisfied: 1.0 - 1.9

Satisfaction Results: Top 2 & Score

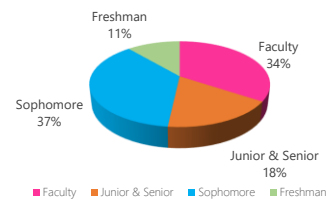
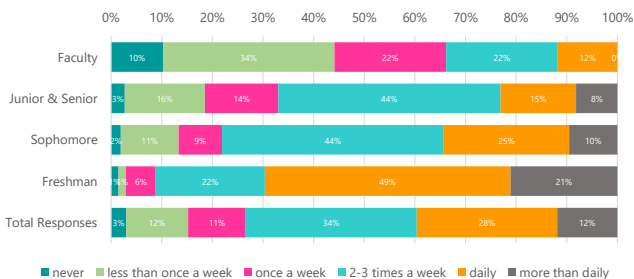
Score ratings are a mean of responses for the survey period based upon a 5-point scale.

Top 2 shows the combination of very satisfied and satisfied scores.

Questions: How satisfied are you with the following:	Retail	
	Score	Top 2
Quality of food	3.61	66.21%
Value for price paid	2.88	33.10%
Quality of guest experience	3.67	62.76%
Speed of service	3.49	57.93%
Sanitation & cleanliness	3.88	75.69%
Variety of food selections	3.16	44.14%
Taste of food	3.59	63.45%
Location atmosphere	3.81	71.21%
Hours of operation	3.16	47.24%
Availability of healthy options	3.09	42.93%
Communication from dining management	3.42	47.76%
Sustainability efforts	3.45	48.97%
Residential promotions & events	NA	NA
OVERALL Score	3.43	55.12%

Retail Satisfaction

Respondent Profile

Total Responses	599
Freshman	205
Sophomore	105
Junior & Senior	221
Faculty	68


Average Frequency of Dining Visits

Meals Typically Eaten ON Campus
