

Senate IT Committee  
Meeting Minutes  
November 30, 2016

Attendance

Thomas Wischgoll, Terri Klaus, Burhan Kawosa, Craig Wooley, Erik Potts, Matt Almazan, Leigh Duncan, Maggie Veres, Cheryl Meyer, Gary Nieder

I. Tegrity/Panopto

Should we continue Tegrity since we now have Panopto as well? This was tested with the School of Nursing which tuned out fine. Terry will follow up with the School of Nursing to make sure that is still the case.

II. Pilot issues

What is being done to prevent this in the future?

We probably need some form of redundancy for critical systems

CaTS moved Pilot VM to another machine to deal with data storage overrun. The system is very data intensive and as such runs into issues like this are usually the case and the system sends out an alert in advance. This alert was missed due to staffing issues (the person responsible for this was not replaced yet and the responsible is taken care of currently by another person, hence doing two jobs).

The emails that were sent out were partly incorrect. The emails sent out should be a little more coordinated between CaTS and CTL to keep everyone on campus informed. These emails should include some detail but also information about timeline. This could initially be a statement about getting another update in 30 minutes. The web site should reflect those status updates as well.

There is redundancy for the virtual machine so that Pilot can be switched over quickly. However, this is not the case for the underlying storage system. There is a contract in place with Ohio University for off-site redundancy. But there is no specific implementation for existing systems yet.

III. Adjourn.