Computing and Telecommunications Services

Non-Supported Product Declaration

Purchasing Products Not Recommended By CaTS

Computing and Telecommunications Services evaluates products for recommendation to the university and offers support for these systems. If you prefer to purchase a non-supported product, you do so with the understanding that CaTS does not guarantee the functionality of your selection, nor its compatibility with other university systems. Further, your department will be responsible for any support issues and/or costs that may arise from this non-supported product.

Compatibility, support, and price should be carefully considered before purchasing a computer product. Recommended products have been tested for compatibility with existing recommended and supported systems on campus including the campus network. CaTS offers support and training for recommended products.

Recommended suppliers have been evaluated based on the quality and compatibility of their products as well as the support they offer the university. Product price is also considered, but it is not the primary decision factor. Differences in the price of similar products can usually be attributed to differing levels of support, compatibility and quality of components.

While use of these non-supported products may be allowed, if they are found to be incompatible with other supported products, CaTS will be unable to assist you. Further, if the non-supported product is found to be interfering with the operation of other systems or does not meet the security requirements of the campus network, it will be disconnected from the network. The installation of non-supported equipment onto the campus network will also incur additional installation charges that are not applied to supported equipment.

Requisitions that include this Non-Supported Product Declaration are reviewed by Purchasing and CaTS, which reserve the right to refuse these requests. In some cases, university funding will require the purchase of CaTS-recommended products.

Wright State University does not recommend the purchase of used or refurbished equipment. Purchasing reserves the right to refuse such requests.

This form must be signed, dated and attached to your WrightBuy requisition before it can be reviewed and approved. Non-supported orders without this form can not be processed.

End-User Name: ________________________________
Department: ________________________________
Phone: ________________________________
Vendor: ________________________________
Requisition No. ________________________________
Signature: ________________________________
Date: ________________________________

By signing this form, you agree to the conditions outlined above and understand that your department is responsible for all hardware support of the items purchased for the life of the equipment.

HOW TO USE THIS FORM

Print this form out and send it to the Purchasing department. Please remember to include your Requisition number for proper reference.

CONNECTIONS & CHARGES

For setup/installation, please contact the CaTS Help Desk. For more information about possible setup/supplemental charges, see the Desktop Charges link on www.wright.edu/cats/purchase/

CaTS Help Desk
937.775.4827
helpdesk@wright.edu