

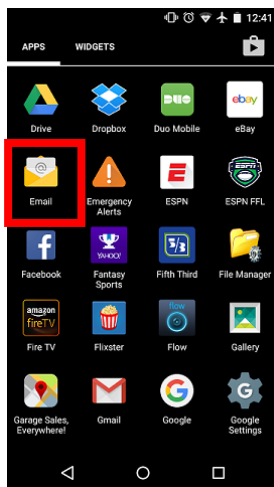
Change the Password on Mobile Device Email Apps

To ensure you don't get locked out of your email, you'll need to change the password in any email app on your mobile device to match your new password. As there are numerous email apps available, these instructions focus on the built in mail apps for iOS and Android devices. If you need assistance with changing the password for your email app, contact the CaTS Help Desk at (937) 775-4827.

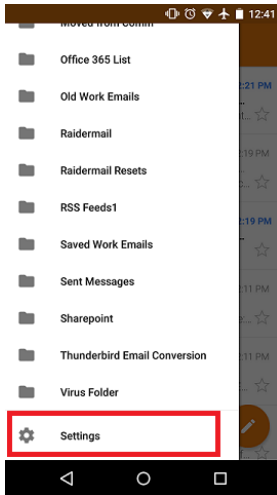
Android Devices

For Android devices, note that you may see different options based on the operating system version you are using.

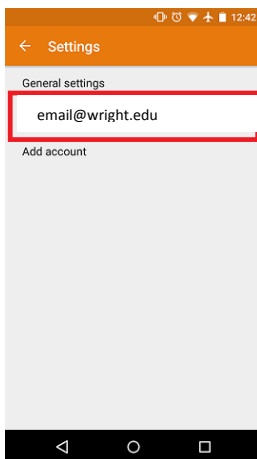
1. Go in to your **Email** app.



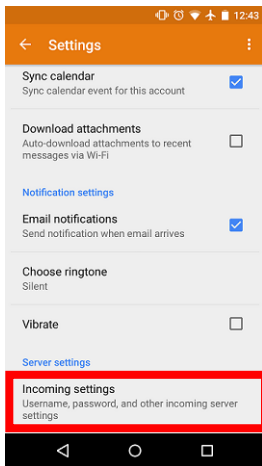
2. Go to **Settings**.



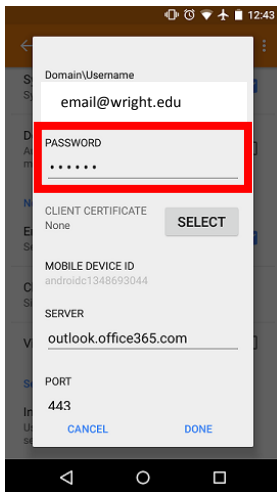
3. Select your Wright State email account.



4. Go to Incoming Settings



5. Enter your new password.



6. Save your changes by selecting 'Done'

The screenshot shows an Android email configuration dialog box. The fields are filled with the following information:

- Domain\Username: email@wright.edu
- PASSWORD: [Redacted]
- CLIENT CERTIFICATE: None (with a SELECT button)
- MOBILE DEVICE ID: androidc1348693044
- SERVER: outlook.office365.com
- PORT: 443

At the bottom of the dialog, there are two buttons: "CANCEL" and "DONE". The "DONE" button is highlighted with a red rectangular box.