ITS Resource Alignment Project
Zoom End-of-Life

The Zoom trial originally set up with a small group of faculty in summer of 2021, will transition to end-of-life on Friday, May 27, 2022 at 7:30 a.m. The Faculty Senate IT Subcommittee unanimously voted to adopt Webex as the primary video/web conferencing tool for Wright State University on March 17, 2022.

01 Why is this happening?
Selecting one video conferencing tool will provide a more streamlined approach to accessing coursework for students. Further, supporting one tool for the University will allow for better support and in-depth training opportunities for students and faculty.

02 When is this happening?
The official end date for Zoom use is May 27, 2022 at 7:30 a.m.

- We do not recommend using Zoom for summer term.

03 What will I use to teach?
Cisco Webex has been selected as the primary video conferencing tool and is currently used campus-wide.

Training is available by going to wright.edu/ITS-project

04 Where is my Zoom video content?
Faculty must migrate video content to Pilot or local storage. Instructions are available by going to wright.edu/ITS-project

- Migration must be completed by May 26, 2022, by 10.00p.

05 Who will help?
The CATS Helpdesk is the first line of support. If there is an issue beyond what assistance the Helpdesk can provide, a ticket will be created and escalated to the ITS Team to resolve.