ITS Resource Alignment Project Phase 2
Panopto Retention

Due to rising costs for video storage and best practice, a three-year video retention schedule was recommended and approved by the Faculty Senate IT Subcommittee on March 17, 2022. At this time the recommended retention time will be delayed. Faculty are not required to do any migration or backups at this time.

Why is this happening?

Due to rising costs for storage and based on best practice, video must be archived and deleted on a regular schedule that aligns with the University's educational needs. Panopto will continue to be used as the media management system for WSU.

When is this happening?

ITS will archive all content that has not been viewed in the last 13 months by Thursday, May 5, 2022.

ITS will revisit the retention discussion during spring 2023.

For more information go to wright.edu/ITS-project

What do I need to do?

Users do not have to take action to download any Panopto video content.

Users should plan for a delay in accessing archived video that has not been viewed in the last 13 months.

For more information go to wright.edu/ITS-project

Where is my archived content?

Archived content continues to live in Panopto but it may take up to 48 hours to retrieve the video.

Keep this in mind when re-using older, archived videos in new Pilot courses.

Who can help?

The CaTS Helpdesk is the first line of support. If there is an issue beyond what assistance the Helpdesk can provide, a ticket will be created and escalated to the ITS Team to resolve.