Overview of Standard Initial Response Teams

1 - Command and Control Team (Leadership Team)

Team Leader, Team Leader (Alternate), Team Members

Manage and direct all incident response activities for department or area.

- Take control of response to incident
- Activate and direct response teams
- Gather information regarding nature and scope of incident
- Declare disaster and escalate or stand down
- Set recovery priorities and determine general response strategy
- Ensure decisions are recorded

Other Positions on Command and Control Team

Financials Lead

Act as single point of contact for all financial issues (tracking expenditures, increasing credit limits, etc.)

HR / Employee Issues Lead

Act as single point of contact for all employee / HR issues (accounting for staff, liaison with OHR, employee assistance, etc.)

Liaison to Emergency Services

Act as single point of contact with fire, Public Safety, EH&S, etc.

Logistics Lead

Act as lead in procuring resources needed to support the Command and Control team (meeting space, office supplies, additional phones, etc.)

Staging Area Lead

Manage all deliveries and dispersements, perform asset tracking, etc.

2 - Crisis Communications Team

Team Leader, Team Leader (Alternate), Team Members

Manage and perform all communications functions as directed by the Command and Control Team. Work with institution's media / public relations area if the media is involved. Directly communicate with: employees, vendors, stakeholders, customers.

3 - Damage Assessment Team

Team Leader, Team Leader (Alternate), Team Members

Perform initial onsite physical assessment and report to Command and Control Team ASAP.

- Office work spaces
- PCs / Printers / Copiers
- Files / Documents
- Electric / Power
- HVAC
- IT and Telecommunications Connectivity

4 - Safety and Security Team

Team Leader, Team Leader (Alternate), Team Members

Perform all tasks needed to ensure the safety and security of employees / visitors / guests, the affected site, and any alternate sites.

- Safeguard / secure affected site as needed
- Direct staff as needed
- Safeguard alternate location
- Arrange safe employee transportation to alternate site(s), home, etc.