Our Mission

Provide computing resources, assistance, and direction to Wright State University’s Faculty, Staff, and Students.
## Wright State Accounts

<table>
<thead>
<tr>
<th>Account</th>
<th>Example</th>
<th>Expiration</th>
<th>Used For</th>
</tr>
</thead>
<tbody>
<tr>
<td>Campus Account</td>
<td>w000abc</td>
<td>Every 5 Years</td>
<td>WINGS, Pilot, and logging into campus computers, Wright State email, calendar, Skype for Business, OneDrive for Business</td>
</tr>
<tr>
<td>Office 365</td>
<td><a href="mailto:lastname.1@wright.edu">lastname.1@wright.edu</a></td>
<td></td>
<td>WINGS Express (grades, registration, financial aid)</td>
</tr>
<tr>
<td>University ID (UID)</td>
<td>U01234567</td>
<td>Never</td>
<td></td>
</tr>
</tbody>
</table>
WINGS Express

Personal Information
- Change PIN, Security Questions, and Address Information
- Opt-in Emergency Text Messaging

Students
- Register for Classes
- Check grades

wingsexpress.wright.edu
WINGS Express-Forgot PIN Tool
WINGS Express-Forgot PIN Tool
WINGS Express-Forgot PIN Tool
Change PIN
WINGS Express - Change Security Questions
Required Acknowledgement
Required Acknowledgement
Required Acknowledgement
Required Acknowledgement

1) Wright State Student Health Insurance
   Students enrolling in 6 or more credit hours by Sep. 16, 2016 for Fall 2016
   are automatically charged for health insurance. (Click here for additional information)

   Select "No" to decline this coverage.
   - Yes
   - No

2) Acknowledgment of Financial Responsibility
   By registering for classes at Wright State University for Fall 2016, I agree to assume
   financial responsibility and pay all charges billed to my student account for this term.
   (Click here to view full text of this agreement)

   I agree to the terms and conditions set forth in the detailed Statement of Financial Responsibility.
Required Acknowledgement

1) Wright State Student Health Insurance
   - You **declined** Wright State Student Health Insurance for Fall 2016.
   - If you want insurance, you will need to be enrolled in 6 or more credit hours. Once enrolled, then use this service to purchase student health insurance. [Click here for additional information]

2) Acknowledgment of Financial Responsibility
   - By registering for classes at Wright State University for Fall 2016, I agree to assume financial responsibility and pay all charges billed to my student account for this term. [Click here to view full text of this agreement]
   - **You have accepted the terms and conditions set forth in the detailed Statement of Financial Responsibility.**

3) Emergency Text Messaging
   - We have your Wright State Alert Emergency Messaging selection as Dayton. [Click here to make any changes to your Wright State Alert Emergency Notification options.]
Emergency Notifications

• Used for campus & building closures, and other emergencies
Logging in to WINGS

WINGS

- Access your email and calendar
- Find academic resources
- Access to Pilot and Atomic Learning

wings.wright.edu
Changing Your Campus & Office 365 Password

**WINGS**
- Access your email and calendar
- Find academic resources
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wings.wright.edu
Changing Your Campus & Office 365 Password

Please enter your WINGS Express credentials

UID:  
PIN:  

If you do not know your WINGS Express PIN, go to WINGS Express and click on the "Forgot PIN?" service.

Note:
- Your UID is a 9-digit University ID Number (UID) that is assigned to you when you apply as a student or are affiliated with Wright State University.
- If you do not know your WINGS Express UID and PIN, or if you need further assistance, please contact the CaTS Help Desk at (937) 775-4827 or 1-888-775-4827.
- Due to security reasons, we are unable to reset passwords and PINs via e-mail.
Changing Your Campus & Office 365 Password

Please answer your WINGS Express security question.

**Question:** What is my father's middle name?

**Answer:** [Blank]

**Note:**
- The answers to your security questions are not case sensitive.
- If you are unable to answer your security questions, please contact the CaTS Help Desk at (937) 775-4827 or 1-888-775-4827 for further assistance.
- Due to security reasons, we are unable to reset passwords and PINs via e-mail.
Changing Your Campus & Office 365 Password

WSU Password Reset

Please enter your new password. Scroll down (or maximize the screen) to view password requirements.

New Password: 
Confirm Password: 

Note:
In addition to the password requirements below, please remember that your password is case sensitive. If you change your Office 365 password, you must update your mobile devices & email apps with your new password.

- The password length must be 8 to 14 characters
- The password must contain at least one capital letter
- The password must contain at least one of these special characters: 0123456789\-\_\$\%
- The password must NOT be a previously used password
- The password must NOT use names or common words found in the dictionary
- The password must NOT use your CAMPUS Account username, your first name, or your last name
- The password must NOT use the last four digits of your SSN
- The password must NOT use your CAMPUS Account username, your first name, or your last name
- The password must NOT use 3 or more repeated (i.e., aab or 111) or consecutive (i.e., abc or 123) characters

If you have questions, please contact the CATS Help Desk at (937) 775-4827 or 1-888-775-4827 for further assistance.
WINGS

- Pilot – Access WSU’s learning management system
- WINGS Express – Access grades, registration, financial aid, and more
- Office 365/Email – Access your email/calendar
- Change Password – Change your Campus and Office 365 password
- Log Out – Sign Out and Exit WINGS
Office 365

- Email
- Calendar
- OneDrive for Business
- Skype for Business
- Accessed with your campus account through WINGS
Access Email On Your Phone

• You can access your email on your mobile devices!

• Compatible with iOS, Android, and Windows devices

• For setup instructions, visit: www.wright.edu/office365
Pilot

• Wright State's learning management system

• For active courses: view class content, grades, submit assignments, and access online evaluations

• To access Pilot:
  – visit pilot.wright.edu
  – click the 'Pilot' icon in the top right menu of WINGS
Other Services
Home Base

- Free virus scans and troubleshooting
- Advanced technical support at a discount
- Windows or Mac operating system upgrades
- Software installations
- Hardware upgrades

www.wright.edu/homebase
Laptops2Go

- Free laptop checkouts available to all Wright State students!
- Available through the CaTS Help Desk, 025 Library Annex
- Both PC and Macintosh laptops are available for checkout - up to 4 hours!
- A Wright1 Card and Government Issued ID are required upon first checkout each year
Office 365 ProPlus

• Get Microsoft Office for free!

• Can be installed on up to fifteen devices:
  – Five PC/Mac computers
  – Five mobile devices
  – Five tablets

• www.wright.edu/office365
Atomic Learning

- Offers video tutorials on popular software
- Software includes Microsoft Office, Adobe products, and many more
- [www.wright.edu/atomiclearning](http://www.wright.edu/atomiclearning)
- Login with your campus username and password
Wright State App

- Login with your UID and PIN
- Get Wright State news and alerts
- View final grades and check your schedule
- Find campus maps and directory information
- Available for iOS and Android devices

www.wright.edu/wrightstateapp
IT Security

- Information on protecting personal and university sensitive data/resources
- Information relating to laws, policies, and best practices
- Security videos
- www.wright.edu/security
Phishing Emails

Wright Email Misuse Violation
Today at 6:15 PM

Hey,
Your account recently violated our terms and agreement. We flagged your account due to unknown login activity from a different device. Your account will be blocked in 24 hours. Kindly sign in below to unblock.

SIGN IN HERE

[CAUTION POSSIBLE PHISHING ATTEMPT] Re: I have deposit the payment

1373@wright.edu <prueba@fie.umich.mx>

Tue 6/27/2017 11:08 AM

I have deposit the payment, Kindly view the attached and login through the secured email server.

Regards
Financial Accountant
Wright1 Card Services

- Issued to all new students
- Used for campus printing, swipe in authentication for CaTS and RaiderConnect walk-up services, RaiderCash (which is accepted at many local restaurants, as well as vending machines), and Dining Dollars (used at WSU cafeterias)
- Manage your meal plan and meal swipes
- Check out books from the library
- Access to recreational facilities across campus
Contact CaTS

• **Location:** 025 Library Annex
• **Phone:** (937) 775-4827 or 1-888-775-4827
• **Email:** helpdesk@wright.edu
• **Web:** www.wright.edu/it/
• **Twitter:** @WrightStateIT
  – (used for contests, system outages, special hours, etc)