## Contract Information
- **Vendor:** Interpreters of the Deaf, LLC
- **Committed Contract Period:** 10/1/2020 – 9/30/2022
- **Approval Amount:** $330,000.00
- **Current Annual Amount:** $165,000.00
- **Contract Options:** (2) - 2 year option
- **Last Bid Date:** 2019
- **WSU Point of Contact:** Tom Webb, MA, Director of Disability Services

## Description of Services
The Americans with Disabilities Act (ADA) is a federal law that became effective in July 1992. There are provisions in the ADA that apply specifically to people with hearing, or speech disabilities (See Attachment 1). These provisions ensure protections for students, staff, faculty and guest by guaranteeing nondiscriminatory practices. In order to provide consistent programs and services to the campus community, including students with hearing, vision, mobility, learning disabilities; effective communication means must be established. For most hearing-impaired individuals, sign language interpretation or captioning is their primary means of communication.

The Office of Disability Services (ODS) completes a competitive bidding process every two years for Deaf and Hard of Hearing (HOH) services. This provider is one of only two located in the Miami Valley and the only provider that provides the most cost-effective rate for services. ODS conducts user satisfaction surveys biannually and the results are reviewed with the vendor to explore ways to improve service delivery. Over the past five years the surveys have reflected a 95% or higher level of satisfaction with the service.