Supporting Student Success via Remote Delivery

Tim Littell
Associate Vice Provost, Student Success
65 staff members working remotely since March 18

- Academic Advising: all 34 staff
- Career Services: all 15 staff
- Academic Support: all 6 staff (& 164 student staff)
- First-year Experience: all 3 staff
- Foundation Studies: all 4 staff & faculty
- Division Office: all 3 staff
Academic Advising

• Met with 2,166 students via phone and WebEx
• 50% increase in email advising

Career Services

• Called over 1,100 graduating seniors and facilitated follow-up for job search and graduate school advising
• Saw over 400 students remotely via WebEx or phone
• Job postings are up nearly 60% from the previous five-week period
• "Educators of Tomorrow" career fair originally scheduled for April, will go virtual from May 4 through May 12.
  • Collaboration with Cedarville, Central State, and Wittenberg
Student Employment

- About 60% (536 of 897) of student employees continued working remotely
- CARES Act provides for compensation of Federal Work Study (FWS) students who were unable to work (which represents about 10% of the student employees)
Academic Support
(Tutoring Services, Math Learning Center, University Writing Center)

164 student peers in the Academic Success Centers have continued to provide

• tutoring
• supplemental instruction
• student coaching
• math tutoring
• writing coaching

Serving 1,336 students
Academic Support
*(Tutoring Services, Math Learning Center, University Writing Center)*

- Nearly **75% of the students** receiving tutoring services said they **preferred face-to-face tutoring** over on-line.

- **84.3%** of those students said that the online sessions were **very good or excellent**.

> I felt that my online sessions gave me support that was/is
> 51 responses

- 52.9%: Excellent
- 31.4%: Very good
- Other categories (Adequate, Fair, Poor) make up the remaining 6%.
Placement Testing

Math Placement Test moved remote, using locked down browser & video camera to proctor

<table>
<thead>
<tr>
<th>Week of</th>
<th># Students taking MPT</th>
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<tbody>
<tr>
<td>February 17</td>
<td>7</td>
</tr>
<tr>
<td>February 24</td>
<td>23</td>
</tr>
<tr>
<td>March 2</td>
<td>10</td>
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<tr>
<td>March 9</td>
<td>18</td>
</tr>
<tr>
<td>March 16</td>
<td>0</td>
</tr>
<tr>
<td>March 23</td>
<td>0</td>
</tr>
<tr>
<td>March 30</td>
<td>13</td>
</tr>
<tr>
<td>April 6</td>
<td>20</td>
</tr>
<tr>
<td>April 13</td>
<td>19</td>
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</tbody>
</table>
Orientation

Orientation program being developed for remote delivery experience

- Weekly starting May 27, 200 in cohorts of 200 per week
- 12 orientation peer mentors to serve as “on-line concierge”

<table>
<thead>
<tr>
<th>Date</th>
<th># of students registered</th>
</tr>
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<tbody>
<tr>
<td>May 27</td>
<td>149</td>
</tr>
<tr>
<td>June 3</td>
<td>146</td>
</tr>
<tr>
<td>June 10</td>
<td>26</td>
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<tr>
<td>June 17</td>
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<td>June 24</td>
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<td>July 8</td>
<td>42</td>
</tr>
<tr>
<td>July 15</td>
<td>5</td>
</tr>
<tr>
<td>TOTAL</td>
<td>393</td>
</tr>
</tbody>
</table>

registrants as of April 27, 2020
Campus Completion Plan

*Updated plan was due June 1, 2020*

- **New due date** will be December 1, 2020 or 90-days after Governor’s state of emergency is lifted, whichever comes first
Thank you!