

Senate IT Committee
(draft) Meeting Minutes
October 6, 2015

Attendance

Thomas Wischgoll, Kevin Duffy, Dana Duren, Sheri Stover, Sherry Farra, Sheila Shellaberger, Terri Klaus, Craig Woolley, Shelley Jagow

- I. Network performance
Throughput seems okay but sometimes there are delays (maybe timeouts). CaTS will look into this. It seemed to be more of an issue at the beginning of the semester. There was an issue with the firewall that had a limit of simultaneous connections. This limit was increased. Thomas Wischgoll will contact CaTS if network gets slow again.
- II. Printing Service
Public printers are slated to be replaced in Russ. Printers in School of Nursing seem slow and not an improvement compared to original printers. Ability to select tray after swiping card is needed; there may be a button that gets you back to the menu for that. Charge for copying does not include the paper; the department the printer is associated with the printer pays for the paper. If there are issues with the printer and delays in service CaTS can assist in getting these issues resolved.
- III. Active Directory – how to avoid lockouts
Eduroam is in the works?
Account gets unlocked after 15 minutes, student’s passwords are valid for 5 years to avoid this issue.
- IV. Issues with Outlook
Login problems, issues with “clutter” as it tends to remove important email. This was pushed by Microsoft and CaTS tried to disable it by default.
- V. CTL: video management software
Kaltura does not seem to be able to fulfill all the needs of all departments, alternatives are being looked at, such as Panopto to ideally find a single solution that works for all departments and faculty.
- VI. Classroom needs for smaller classrooms
- VII. Project Management Software
- VIII. IDP
Single-signon: one credential to get to all WSU resources, syncing all password. CaTS is planning to roll this out at the end of October. This will avoid entering credentials again after, for

example, logging into Windows machine connected to the domain (will require people to be aware of the need to lock their screens to avoid other people from accessing information). Two step authentication for new devices to increase data security. For people activating two step authentication on their devices password expiration can be extended to two years.

One option for second step in authentication is via text. This may be a problem for Verizon customers as the coverage is not as good everywhere on campus. Improving Verizon's coverage (which may be beneficial for increasing safety for students and faculty) or using WiFi are alternatives.

Clarification: CaTS will start the process at the end of October to prepare us for single sign on. This process is expected to take several months and CaTS will send out correspondence informing faculty.

IX. Adjourn.