I. JOB INFORMATION

Job Title: Transportation Operations Supervisor (CS 17)

Job Class: 31612  FLSA Status: Non-Exempt

II. JOB SUMMARY

Under general direction and in accordance with broad operating procedures, supervises the operations of the campus shuttle bus system and the vehicle services facility.

III. PRIMARY DUTIES AND RESPONSIBILITIES

- Supervises vehicle operations staff. Assigns duties, schedules assignments, hires and appraises performances.
- Oversees departmental daily operations. Develops and maintains records and generates reports.
- Monitors expenses for vehicle repairs, labor, fuel, parts and insurance. Maintains data for vehicles usage, fuel mileage and credit card charges.
- Generates and distributes work orders through the computerized fleet maintenance system. Inputs and analyzes data used in the generation of work orders.
- Develops, analyzes and maintains data, records, reports, inventory and expenses on transportation services.
- Establishes and reviews priority of maintenance and repairs, reviews diagnosis, and inspects completed work.
- Resolves problems and addresses customer complaints.

Note: This is not an inclusive list of duties and responsibilities.

IV. MINIMUM EDUCATION, EXPERIENCE, KNOWLEDGE, SKILLS, AND ABILITIES

A high school diploma or GED and five years (FT) of related work experience OR, two years of post-secondary education and 2.5 years of (FT) related work experience OR, a bachelor's degree in a related field and 1.5 years (FT) of related work experience. May be required to work weekends and nights when necessary and to carry paging or cellular equipment for normal business activities and after normal working hour's response. Excellent oral and written communication skills. Ability to calculate basic math. Good public relations and interpersonal skills. Excellent planning and organizational skills. Thorough knowledge of accounting and
budget principles. Two years of supervisory/training experience required. Ability to plan and direct work activities, to manage time effectively, and set priorities.

V. **WORKING CONDITIONS**

Typical office environment.

VI. **WSU TESTING/EXAMINATIONS REQUIRED**

None

VII. **CERTIFICATIONS OR LICENSURE(S) REQUIRED***

Must possess a valid United States driver's license for at least one year and maintain eligibility to operate University motor vehicles.

VIII. **JOB SERIES**

31600

*This specification is intended to illustrate the level of complexity and kinds of job duties that may be assigned to positions with this classification title, and should not be interpreted to describe all the duties that may be included in a job description.*