Computing & Telecommunications Services (CaTS) provides computing resources, assistance, and direction to Wright State University’s students.

Computer Classroom Hours: Most available 24 hours a day, 7 days a week.
Computer Classroom Support (during the quarter): See http://www.wright.edu/cats/contact.html for support hours.

Campus Account

A campus account is necessary to access WINGS, log in to lab computer, and access other university computing resources. You are required to change your campus password the first time you log in and every 180 days after. To change your password, go to http://wings.wright.edu and click on the “Forgot Your Campus Password?” link on the left side under the login box. You must know your UID, PIN, and the answers to your security questions.

University Identification Number (UID)

Permanent, unique 9-digit number assigned to identify you as a member of the WSU community. Your UID and associated PIN is needed when accessing services within WINGS Express.

WINGS (Wright Information, News, and Group Services)

WINGS is an electronic portal used by the WSU community to access various systems, services, and information from one location. This secure site provides you with a customizable layout enabling you to add channelized content that matters to you. Log in using your campus account to access your email, personal calendar, announcements, course software, and WINGS Express. Visit WINGS at the following location: http://wings.wright.edu.

WINGS Express

WINGS Express is a personal, self-service site located within WINGS for student services such as registration, grades, financial aid, and scholarship awards. To access WINGS Express, login to WINGS with your campus username and password and click the WINGS Express icon on the top right.

RaiderMail

RaiderMail is WSU’s Email Service for Students, powered by the Microsoft Live@edu technology platform. All students have a RaiderMail account, which includes 10 GB of email space, a 25 GB SkyDrive, and more. You can access RaiderMail by logging in to WINGS and clicking on the “Email” link in the top right corner. To read more about RaiderMail visit the RaiderMail FAQ website, located at http://www.wright.edu/cats/raidermail/.

WINGS Resource Center

The WINGS Resource Center provides additional training, documentation, and videos to guide in the use of university computing resources. Students can learn how to register for classes, waive their health insurance, check their grades, view financial aid information, and more. The WINGS Resource Center is located at https://support.wright.edu/wrc/.

Laptops2Go

You can check out a wireless laptop computer (both Windows and Macintosh are available) for up to four hours free of charge from the Information Commons area located on the second floor of the Dunbar Library. You must be a registered student to take advantage of this service.
Virus Scanning at WSU
Wright State University is concerned with the health of your computer and with maintaining effective network resources. In the interest of your computer and the health of the university network, you are REQUIRED to have up-to-date operating system patches, as well as virus and spyware scanning software on your computer. In order to ensure uninterrupted network access, you must also keep these applications updated. The Anti-virus Software website, located at http://www.wright.edu/cats/antivirus/, provides links to free virus software available for download.

Software Licensing
Being a WSU student entitles you to significant savings on software from companies such as Microsoft, Apple, and Adobe. Savings of up to 80% off retail are available. The software can be purchased by logging into the WINGS portal (http://wings.wright.edu), clicking on the “Resources” tab, and then on “Order Software” under the CaTS Support channel. To see the list of all available titles and to read more about software licensing at the university, visit the following website: http://www.wright.edu/software/.

Hardware Discounts
Considering the purchase of a new computer? Check out the discount information from companies such as Apple, Dell, Gateway, HP, and others at: http://www.wright.edu/cats/purchase/discounts.html.

Atomic Learning
Atomic Learning offers video tutorials on current and popular software titles, including Microsoft Office and products from Adobe. All students have access to the full library of videos included in Atomic Learning. If you’d like to get started using this resource, simply visit this website: http://www.wright.edu/cats/train/. You’ll need to login with your campus username and password to access the site.

ConnectWright
The ConnectWright website provides you with a variety of useful applications such as Adobe Reader, Firefox, virus scanning software, and spyware cleaners, just to name a few. Check it out at https://www.wright.edu/cats/cw/.

PrintWright
Quality laser printing is available through PrintWright. A Wright1 card with money in a flex account is required to pay for PrintWright printing. PrintWright costs 6 cents per sheet for black and white, and 50 cents per sheet for color. PrintWright gives the option of single or double sided black and white printing or single sided color printing.

Wireless Connect
CaTS maintains a wireless network on campus with coverage in all academic buildings, Russ Engineering Center, libraries, food courts, and other common areas. More wireless details can be found at: http://www.wright.edu/cats/wireless/.

Home Base
Home Base offers advanced technical support to help you resolve the most common software issues including operating system upgrades and advanced virus/spyware removal. Home Base is located just down the hall from the Help Desk in 032 Dunbar Library. In order to use the services from Home Base, you must first have your computer inspected by the CaTS Help Desk in 025 Library Annex. If needed, they will give you a referral to the Home Base.

Questions?
For additional information or assistance, please contact the CaTS Help Desk by calling (937) 775-4827 or toll free at 1-888-775-4827, or by sending an email to helpdesk@wright.edu. You can also visit the Help Desk in 025 Library Annex.