In-Network | 90/10 Plan | 80/20 Plan | HDHP
--- | --- | --- | ---
Calendar Year Deductible | $125/$250 | $250/$500 | $2,000/$4,000
Co-Insurance | 90%/10% after deductible | 80%/20% after deductible | 100%/0% after deductible
Out-of Pocket Maxi | $1,000/$2,000 | $1,750/$3,500 | $2,000/$4,000
Preventive | Covered in Full | Covered in Full | Covered in Full
Office Visit | $15 copay | $20 Copay | Deductible then 0%
Specialist Visit | $25 copay | $30 Copay | Deductible then 0%

• Medical and pharmacy copays & deductibles apply to out of pocket maximum
• No referrals necessary when using Anthem’s network
• Qualifying Event - Getting married, divorce or having a baby Wright State University needs to be notified within 30 days of the event
What is BlueCard Worldwide®?

• Enables Blue Cross and Blue Shield Plan members *traveling or living* abroad to obtain medical assistance and inpatient, outpatient and professional services from a network of healthcare providers worldwide.
Benefits to Members

- Peace of mind for members traveling or living overseas
- Single point of contact for medical assistance services 24x7x365
- Worldwide network of healthcare providers
- Access to provider information through BlueCard® Access Line 1.800.810.BLUE (2583)
- Centralized administration
- Easy program to use
World Access - Medical Assistance

• Provide referral to doctor or hospital

• Facilitate verbal translations between provider and member

• Perform medical monitoring of inpatient cases

• Review the care and treatment rendered

• Includes World Access staff speaking with:
  ✔ the member
  ✔ the treating medical officer
  ✔ the member’s family and/or member’s primary physician
Simple 4 step process allows instant access:

1. Enter personal info
2. Create ID/password
3. Set e-mail preferences
4. Confirm and login

Personal & Secure site
Home Page — Easy access to popular tools

- Eligibility & Benefits
- Account Information
- Recent Claims
- Tools & Resources
- Message Center
- Quick Links
- Healthcare Reform
- Clinical Tools
Member administration for account preferences:

1. Change password
2. Set viewing rights
3. Assign Caregiver
4. Update email
5. Add other insurance
Medical benefit details included in a single view:

1. Eligibility
2. Deductible information
3. Coverage details
4. Link to procedure costs
Claims - Overview

Claim search and status page includes:

1. Easy search filters
2. Last 5 claims display
3. Paperless EOBs
4. Download to Excel
Health & Wellness

An entire suite of tools and resources to support your healthy living goals:

1. Health Risk Assessment
2. Personal Health Record
3. Digital Health Assistant
4. Online Community
5. Videos & Podcasts
6. Preventive Health
As easy as 1, 2, 3, 4!

1. Select provider type
2. Use name or specialty
3. Select City/State or zip
4. Your plan preloaded

Additional options include:

- Accepting new patients
- Able to serve as PCP
- Sort by quality awards
- Sort by enhanced care
- Gender, language, & hospital affiliation
When it comes to price, think and MRI is just an MRI... think again:

1. Nearly 400 procedures
2. Smart search or browse
3. Procedure details
4. Introduction video
Customer Support

Open 24-Hours! Self-service resources available:

1. Forms library
2. Request/Print ID card
3. FAQ’s/Glossary
4. File appeal
5. Add Caregiver
6. Update other insurance
Quick access to some of the most popular online tools and resources:

1. Find A Doctor
2. Urgent Care Search
3. Check Claim Status
4. Estimate Your Cost
5. Social Media
LiveHealth Online
Health care is now virtually everywhere.

LiveHealth Online is the trade name of Health Management Corporation, a separate company providing telehealth services on behalf of Anthem Blue Cross and Blue Shield.
LiveHealth Online doctors consult with patients on a variety of conditions, such as:

- Fever
- Sore throat
- Cough and colds
- Flu
- Urinary tract infections
- Sinusitis
- Allergies
- Eczema, rashes and skin lesions
- Heartburn

What is LiveHealth Online?

LiveHealth Online is the trade name of Health Management Corporation, a separate company providing telehealth services on behalf of Anthem Blue Cross and Blue Shield.
Activate your LiveHealth Online Benefit

LiveHealth Online is the trade name of Health Management Corporation, a separate company providing telehealth services on behalf of Anthem Blue Cross and Blue Shield.
Go to www.livehealthonline.com

Click Sign Up

- Add dependents under age 18 to your profile (parent must be present in video for online visit)
- Dependents over age 18 and spouses/partners will create their own profile
Enter your:
• First and Last Name
• E-mail address
• Create a password
• Agree to the terms

- Password be at least 7 characters
- Must contain one letter
- Must contain one number

A faster, easier way to see a doctor

American Well makes it easy to talk to a doctor. Simply select a physician and connect. Just $49 per visit. Our physicians are U.S. trained and board certified.

Learn More

LiveHealth Online is the trade name of Health Management Corporation, a separate company providing telehealth services on behalf of Anthem Blue Cross and Blue Shield.
Enter your:

- State where you live, or are currently located if traveling
- Date of Birth
- Gender

The two-minute sign-up... getting started is just that fast.
Enter your:

- **Insurance Information**

- If you received a key or group number from your employer or another group, enter it in the box

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**Easy sign-up**

LiveHealth Online is the trade name of Health Management Corporation, a separate company providing telehealth services on behalf of Anthem Blue Cross and Blue Shield.
Your Account is now created.

- Check the box if you have children
- Enter your child’s name, date of birth, gender, and health insurance information
- Confirm with your Initials

Easy sign-up

LiveHealth Online is the trade name of Health Management Corporation, a separate company providing telehealth services on behalf of Anthem Blue Cross and Blue Shield.
Open 24/7, 365 days a year, no appointment needed

Select Login

Enter your user name and password

Let’s try it.

LiveHealth Online is the trade name of Health Management Corporation, a separate company providing telehealth services on behalf of Anthem Blue Cross and Blue Shield.
Choose a board certified physician that’s right for you

Select a physician licensed to practice in the state where you’re physically located

Learn more about each physician

Let’s try it.

LiveHealth Online is the trade name of Health Management Corporation, a separate company providing telehealth services on behalf of Anthem Blue Cross and Blue Shield.
Share the details of your personal health information

Complete your health history

Share the reason for your visit

Let’s try it.

LiveHealth Online is the trade name of Health Management Corporation, a separate company providing telehealth services on behalf of Anthem Blue Cross and Blue Shield.
Cost is $49 or less depending on your primary care office visit coverage.

Enter your phone number

Enter your credit card information to pay your cost share portion by Visa, MasterCard or Discover.

LiveHealth Online is the trade name of Health Management Corporation, a separate company providing telehealth services on behalf of Anthem Blue Cross and Blue Shield.
Prescriptions can be sent to the drug store of your choice

Choose a Pharmacy*

Test your device

*Some state laws require a face-to-face visit before allowing prescriptions. To check availability in your state, go to www.livehealthonline.com

LiveHealth Online is the trade name of Health Management Corporation, a separate company providing telehealth services on behalf of Anthem Blue Cross and Blue Shield.
Just one final step

Read the disclaimers

Give your permission

Let’s try it.

LiveHealth Online is the trade name of Health Management Corporation, a separate company providing telehealth services on behalf of Anthem Blue Cross and Blue Shield.
And you’re in!

Care is delivered via high definition video. All you’ll need is:

• an internet connection
• a computer with a web cam and mic, or…
• an iOS or Android mobile phone or tablet

Let’s try it.

LiveHealth Online is the trade name of Health Management Corporation, a separate company providing telehealth services on behalf of Anthem Blue Cross and Blue Shield.
Let’s try it.

LiveHealth Online is the trade name of Health Management Corporation, a separate company providing telehealth services on behalf of Anthem Blue Cross and Blue Shield.
Update your profile ahead of time so when you need a doctor, you’re ready.

Click My Account

Select Edit Profile

Let’s try it.
Telehealth laws are changing all the time—LiveHealthOnline.com can help you stay up-to-date on how they affect this service in your state.

Right now:

- LiveHealth Online is fully integrated with Anthem’s claims and benefits.
- You can check LiveHealthOnline.com for availability in your state.
- Doctors cannot prescribe controlled substances or lifestyle drugs.
So how are we improving accessibility for Wright State University employees?
We’re developing consumer tools connecting consumers to the information they need to make smarter health care decisions and achieve better health.

- Provider Directory (including urgent care)
- Membership ID
- Prescriptions
- Provider Finder
- Estimate Cost
- View Claims
Find a doctor
Selecting providers you know and trust

Easy-to-use search functions allow members to find the care they need.

Quality Snapshot highlights patient satisfaction and quality information as factors in decision-making.
Estimate Your Costs
Turns employees into savvy consumers

Visual representation of the member’s portion of the costs and the amount covered by their plan

Compares price ranges and shows quality measures for common procedures within a geographic area
Meet Ted.
He needs knee surgery and wants to find out more on his care, cost and doctors.

Anthem’s mobile and transparency solutions
Members are in control, making it easier to make smarter health care decisions

COMPARE providers based on cost and quality

FIND the best value across a wide range of procedures

REVIEW providers

VIEW, EMAIL OR FAX mobile ID card

CHECK account balance, medical claims and claims summary