Syncing your WINGS Password with Full Disk Encryption Software

These instructions are to be used when it’s time to change your WINGS password and you know what it is. Following these instructions will sync your new WINGS password to the Checkpoint Full Disk Encryption software on your computer. If you have forgotten your Full Disk Encryption or WINGS password, you must call the Help Desk for further assistance. You can reach them at (937) 775-4827, or toll free at 1-888-775-4827.

1) Change your password in WINGS by logging in to the system, clicking the “My Account” link in the top left corner, and entering your old and new passwords. Make sure you receive the message that your new password has been saved.

2) Restart your computer.

3) When the Full Disk Encryption login screen appears, enter your username, uncheck the SSO checkbox, enter your OLD WINGS password, and click “OK” to log in. You’ll be taken to the Windows login screen.

4) Press the Ctrl+Alt+Del keys on your keyboard, and then enter your username and the NEW password that you just created at WINGS. Click “OK” to log in.

5) Once Windows has started, Full Disk Encryption will sync your passwords, and may display a popup bubble indicating that it has done so. You must restart the computer to complete the syncing of the new password with the Full Disk Encryption login.

6) Enter your username and NEW password at the Full Disk Encryption login screen.

7) At this point, you will likely receive an error message indicating that your password is incorrect. Click “OK” on the error message to return to the Windows login screen. When the Windows login screen reappears, enter your username and NEW WINGS password. Your WINGS password and the Full Disk Encryption password will now be synced.