

From: HR-Benefits

Sent: Tuesday, March 19, 2019 11:58 AM

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Subject: Anthem launches its pharmacy benefit management company, IngenioRx

Due to the recent acquisition of Express Scripts by Cigna, Anthem has decided to launch its pharmacy benefit management company, IngenioRx, eight months ahead of schedule. Wright State University's medical plans will transition to IngenioRx, effective May 1, 2019. There will be no changes to Wright State's pharmacy benefit plan design as a result of the transition to IngenioRx. Most of you will not have to do anything as a result of this change, however, depending upon your pharmacy usage and delivery some steps may be necessary and are highlighted in this communication.

Anthem has three planned communications that you can expect to receive at your home:

- **First communication to all members:** Welcome Letter from Anthem introducing IngenioRx
- **Second communication to all impacted members:** Specialty Drugs, Controlled Substances, Compound Medication, Home Delivery and Auto-Refill Program
 - Specialty medications currently active with Accredo will be transferred to IngenioRx Specialty Pharmacy.
 - Prescriptions for controlled substances and compound medications **cannot be transferred**. As a result, members filling these prescriptions through home delivery **will have to contact their provider for a new prescription**.
 - Home Delivery payment information, due to security reasons, will not transfer to IngenioRx. Payment information will need to be re-established.
 - Auto-refill program participation with Express Scripts will not transfer to IngenioRx. Any auto-refills will need to be re-established.
- **Third communication to all impacted members:** Network Retail Pharmacy Disruption
 - Fewer than 2% of Anthem's national membership will have to change retail pharmacies.
 - Communication will include the pharmacy no longer in-network and provide alternatives.

Anthem **will not** issue new ID cards. Information on your current card is set to run parallel with the current and future pharmacy processing. As a reminder, anthem.com and [ENGAGE](#) have the most current ID card information.

Please be on the lookout for these Anthem communications in your home mail!