Computer Troubleshooting & Tips

1. **No power to teaching station:**
   a. Turn on the Master Power switch located within the teaching station (typically at the top right).

2. **Computer not showing an image:**
   a. Computer may not be turned on. Locate computer (small silver box) mounted on top of teaching station. Press the “Power” button located on the back of the computer.

3. **Computer is on but not showing up on the projection screen:**
   a. Make sure the correct input button is pushed on the Video Projector Control Switch (see the “Video Projector Controls” tab for more information).

4. **No sound:**
   a. Try using the audio button located on top row of the keyboard.

5. **No CD-ROM drive on computer:**
   a. Some Mac Minis do not have this feature. Call the Help Desk at x4827 to request an external disc drive. You can also use a flash drive or your H:\ and K:\ network drives to access any needed files.

If you are still having trouble in this classroom or need further assistance, contact the Help Desk at x4827 from the classroom phone.