Document Camera Troubleshooting & Tips

1. **Is the power on? If the indicator light is a red ring the ELMO is not powered on.**
   a. **Solution:** Press the power button and hold for a few seconds. Light will turn blue when on.

2. **Power button is blue but still not working?**
   a. **Solution:** Make sure the correct input button is selected on the Video Projector Controls (see next section)

3. **Still no picture?**
   a. **Solution:** Make sure the VGA cable is secured in the back of the ELMO. The VGA cable should be connected to the RGB port. Also, check to see that the other end of the VGA cable is plugged into the port on the front panel of the Video Projector Controls.

4. **Note:** some ELMO’s have controls on the side. The selector button should be switched to RGB (NOT VIDEO) for the document camera to display an image.